

Guest information - 14th September 2020

Dear Guests

Please be welcomed warmly at the Best Western Premier Grand Hotel Russischer Hof and we are delighted about the preference shown to our property.

You may be assured that we operate our business in accordance with Covid-19 pandemic legal regulations regarding hygienic requirements and infection protecting measures. All employees are trained continuously in handling prevention acts. (§4 Lebensmittelhygieneverordnung, §43 Infektionsschutzgesetz)

Due to the pandemic situation, singular service restrictions are still necessary during your stay and we hope to turn them into regular procedures as soon as an improving development is taken place.

**Limited places to park for your car are located backside to the hotel. Please pay attention to the signed areas for parking in the interest of other guests. Please take the main entrance to the hotel Goetheplatz 2.*

**By official pandemic prevention rules, self-service at the breakfast buffet is prohibited. Therefore all dishes will be served individually during breakfast time between 7 a.m. to 10 a.m. Please tolerate possible waiting times.*

**Our coffee house is open daily from 12. a.m. to 5 p.m. (Sunday and Monday until 8 p.m.)*

**The hotel bar is open from Tuesday to Saturday from 6 p.m. to 11 p.m. Sunday and Monday are closing days.*

**The restaurant is being renovated currently and will be relaunched with Austrian cuisine in autumn 2020.*

**To reduce contacts the rooms are cleaned every second day, towels are changed daily.*

**Minibar consumption (two bottles of water and two bottles of juice) is free of charge during your stay.*

**Our sauna and fitness area remains closed for the time being. Massages can not be offered.*

For special requests during your stay, the entire staff has an open and proactive attitude towards your issues. Please contact our reception desk.

Be aware that wearing a nasal and mouth covering as well as keeping distance of 1.50 meters are obligatory for guests within the hotel.

We all wish you a pleasant stay and hope, that you enjoy the extensive culture of our city and leave Weimar with many memorable positive impressions.

Best regards

Albert Voigts and Colleagues
General Manager

